

**Expression of Interest for
Centrally Managed and Monitored
E-Surveillance System
For H.P State Co-Operative Bank Ltd.**

The H.P. State Co-Operative Bank Ltd.
Bank Building, No. 1, The Mall, Shimla-171001
EOI Ref:

Important Dates:

Date of commencement of EOI	01.02.2024
Last Date and Time to Submit EOI Documents	26.02.2024
Date and Time for Opening of EOI	27.02.2024
Last Date and Time to Accept Queries	08.02.2024
Queries to be E-Mailed to	it.purchase@hpsc.com
Place for EOI Meeting and opening of Documents.	H.P State Cooperative Bank Ltd. Head Office, 1 The Mall, Shimla. Himachal Pradesh.
Address for Communication	The General Manager H.P State Cooperative Bank Ltd. Head Office, 1 The Mall, Shimla. Himachal Pradesh-171001
Contact Phone Numbers	7018803345

Important Definitions:-

Following terms are used in the document interchangeably to mean:

1. HPSCB means "H.P State Cooperative Bank Ltd".
2. EOI means "Expression of Interest" and RFP means this "Request for Proposal Documents"
3. Recipient, Respondent and Bidder, Vendor, means "Respondent to the EOI Document".
4. Proposal, Bid means "Response to the EOI Document"

1. Purpose of EOI

The Himachal Pradesh State Cooperative Bank Ltd. is an Apex Co-operative Bank of the State of Himachal Pradesh and is listed as Scheduled Bank with its branches spread across 6 districts in the State of Himachal Pradesh. Area of Operations of the Bank is in the districts viz. Bilaspur, Chamba, Kinnaur, Mandi, Shimla and Sirmour. At present have 240 branches and Extension Counters.

Today HPSCB has all its branches on CBS, hence giving its customers benefits of technology at their doorstep. HPSCB have services at par with any nationalized bank in the rural as well as Semi-Urban locations. Bank is making utmost efforts to provide world-class banking to its valued customers.

The Bank's Data Center (DC) is located at Sangti, Summer Hill, Shimla-5 (H.P.) and Disaster Recovery Center (DRC) at Bangluru. The DC and DRC are connected to the Branches, District Offices and Head Offices through Wide Area Network. The entire network uses a mix of MPLS/Leased Lines / VSAT connectivity through BSNL / Airtel / Tata/Jio etc. The Bank has Network Operation Centre (NOC) at Sangti, Summer Hill, Shimla-5 (H.P.) to administer and monitor IT Infrastructure and operations.

The purpose of this EoI is to shortlist the suitable service provider to manage a reliable and robust e-surveillance system in the bank.

2. Scope of Work

The scope of work for the project is elaborated below:

- To maintain the existing CCTV cameras and NVR's installed in branches/offices of the bank (**Detailed Bill of Material is attached as 'A'**).
- To upgrade the Storage capacity of each NVR to ensure availability of CCTV recording up to minimum of Ninety days.
- To setup central recording of CCTV footage of each ATM Location in the premises of the bank, in addition to local recording.
- To install NVR's in existing ATM sites where NVR's are not installed.
- To install new CCTVs and NVRs in the bank, as and when required.
- To install CCTV based Burglar Alarm system in strategic locations of the bank.

3. Eligibility Criteria:

The Applications are invited from OEMs/Authorized Service Providers having sufficient experience in the field of e-surveillance system fulfilling the eligibility conditions set out below for their empanelment:

1. The bidder should be Original Equipment Manufacturer or Authorized Partner/System Integrator. (Manufacturer Authorization certificate must be attached).
2. The bidder should have experience of installation and maintenance of IP based CCTV cameras in minimum 200 plus location of bank/Govt. Organizations/PSU's.
3. The average annual Turnover for the last three years should be minimum Five Crores.
4. The net worth of bidder should be positive.
5. The bidder should not be blacklisted from any Govt. Organization.

The intending applicants are required to submit the attested copies of documents/ certificate in Conformation of their meeting the above eligibility criteria along-with the other details/ documents as specified above.

The Bidder should have never been barred/ disqualified by any regulator/ Bank or any Financial Institution/ statutory body in India.

(All the above eligibility criteria will have to be supported by documentary evidence which will need to be attached to the bid).

Selection Criteria:

- The interested bidder shall submit their technical proposals and then give a detailed presentation on the proposed solution.
- The bidders will be shortlisted based on eligibility criteria and presentation of the solution to the team of the bank.
- Bank will prepare a RFP document which will be shared with shortlisted bidders only, the bids so received will be evaluated and the bidder will be selected.

“A”

Sr.No.	Indoor Camera D-Link DCS-6113 with 16 GB memory card	ATM Recorder Camera D-Link DCS-2132L with Hidden camera kit	NVR Recorder D-Link DNR-312L with 3 TB Hard Disk Drive	Display Monitor Samung /LG	Rack For Mounting of Equipments D-Link NWR-9U-5045-GR	Network Switch Based D-Link DGS-1210-10p	Ups Online 1 Kva APC	Year of Installation
1	345	39	70	70	70	70	70	2016
2	197	10	40	40	40	40	40	2017
3	108	NA	36	36	36	36	36	2019
4	150	NA	50	50	50	50	50	2019-20
5	NA	51	NA	NA	NA	51	NA	2019 ATMs
Total	800	100	196	196	196	247	196	